



# **Support for Practice Accounts**

Practice Accounts undertakes to provide excellence in Training & Support - tell us if we do not meet your expectations



Our experience with users of our software is that a 'picture is worth a thousand words'

Please avail yourself of our free on-line training sessions, for at least one hour (or more, if you require) - we will be able to demonstrate the functionality of our software with your own Best Practice Software data, which will provide you with a real 'user-friendly' learning experience

We provide troubleshooting via phone or email and by Practice Accounts staff using Call Centre Remote Access Support software

People with little experience in bookkeeping can quickly come up to speed as computerised bookkeeping in Practice Accounts is largely a process orientated exercise - we will always be willing to spend as much time as is necessary to 'up-skill' users

The Practice Accounts Support Team will be more than willing to assist site staff with both software and accounting issues

#### Practice Accounts - 'Utopia' for GP Practice Management



None currently available



Remote Support

This functionality will enable you to initiate a secure remote support session with a member of the Practice Accounts Support Team.

ONLY click the link below AFTER speaking to PA Support - to arrange a mutually agreeable time to run the support/training session.

Click HERE to INITIATE Remote Support

# Sales, Training & Processing

### Suzanne - 0467 001 665

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# **Technical & Other Support**

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